#### CARE SERVICES POLICY DEVELOPMENT AND SCRUTINY COMMITTEE

### Meeting on 4<sup>th</sup> September 2012

#### WRITTEN QUESTIONS BY A MEMBER OF THE PUBLIC

From Sue Sulis, Secretary Community Care Protection Group, of the Chairman of the Care Services PDS Committee

## 1. PRIORY LINK/SCHOOL MYTIME ACTIVE 'FRESH START PLUS' SESSIONS FOR THE CHRONICALLY SICK AND DISABLED.

In February, users were told that the Gym would be closed for a few days to enable dilapidated equipment to be repaired. Following 2 calls shortly after to say that it remained closed, they have heard nothing further from staff for over 6 months.

(a) When will these vital sessions re-open?

#### Reply:

(Bromley Mytime have been asked by the LBB client manager to respond to this question. However, this information has not been received in time for this evening's meeting. As soon as we have received their response we will update the reply.)

#### The following response was received after the meeting:

The 'Fresh start' sessions referred to above finished 2 years ago and were not as stated for 'The chronically sick and disabled'. At that time all attendee's were encouraged to transfer to the Walnuts, which a large proportion did and feedback was that they preferred the session there given the superior and wider range of facilities.

Ms Sullis petitioned to keep the Fresh Start session going and the Priory School and the Centre agreed a compromise whereby those who had already completed could continue to use the gym during the Fresh Start times but it would be unsupervised and no longer be a Fresh Start session which was agreed and fully understood.

More recently due to the equipment falling into a state of dilapidation the gym was taken out of use. Due to low usage (as far as we are aware only one person has complained about the disruption of service), time has been taken to fully evaluate the future options and the gym is due to be re-instated within the next 2 weeks. At this stage any future sessions and their timing will need to be assessed for suitability and means of access, as the area falls outside the new 'Link' project and the School's duty of care to the school environment would clearly have to take priority.

# 2. NON-ATTENDANCE OF LONDON AMBULANCE SERVICE FOLLOWING EMERGENCY CALLS. (Ref. CCPG Question 2 to 26 Jan. 2012 to ACS PDS Cttee)

In January, our group raised this issue with the Committee, which undertook to explore it with LAS at the Health Scrutiny Sub-committee. On July 21<sup>st</sup>, a local woman died after an ambulance was called, but failed to attend for 90 minutes. Will this Committee now take action on this issue?

#### Reply:

On the 11<sup>th</sup> July 2012 the Health Scrutiny Committee had a presentation from the London Ambulance Service on the current response times. The minutes of this meeting can be accessed at

http://cdslbb/ieListDocuments.aspx?Cld=445&Mld=4286&Ver=4&\$LO\$=1

#### 3. ORPINGTON HEALTH SERVICES PROGRAMME

(a) Please detail any services currently provided for Bromley patients by the NHS, Bromley Healthcare, and Bromley Council, which are at risk of privatisation as a result of, or in association with this programme to remove services from Orpington Hospital to a 'hub' in Orpington serving approximately half the borough population?

#### Reply:

The public consultation remains open until the end of October and we encourage all feedback via the website

(<u>www.selondon.nhs.uk/orpingtonconsultation</u>) or by post to Orpington Health services, Public consultation, FACTs International Limited, Ashford, TN24 8BR, FREEPOST HS 464

NHS Services for the patients of Bromley, including those via Orpington Hospital, will remain available as NHS services delivered according to patient need. The provider of NHS services is not an issue within the consultation as services are commissioned according to specified standards of quality and value.